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Inside this issue...

Project updates & viewpoints

Intercultural care and support – sharing ideas and experience 10

A "triple whammy" of negative factors arising from ethnicity, age and economic status can mean that people from minority groups are invisible to services. Dianne Gove and Sahdia Parveen explain a European initiative on intercultural care and support

Homeshare: a successful alternative model of support 12

Homeshare arrangements have grown in popularity as a result of the pandemic. Caroline Cooke gives an insight into this model of support for keeping people independent at home for longer

Support for recovery from the pandemic's impact 14

"Get There Together" is the name of a Welsh project to help people with dementia recover from the detrimental impact of the pandemic on health, daily routines and interaction with the wider community. Natalie Elliott and colleagues describe the background to the project and its implementation

Better equipped to influence practice and achieve change 18

Want to improve dementia care? A PhD may be the answer, as Giorgia Previdoli and colleagues found was the case for seven students who used their research to achieve better care and support for people with dementia and their families

Cautionary tale – creativity and co-authorship 20

Poetry as a form of creative and narrative expression requires humility on the part of practitioners if it is to be authentic.Joshua Allen tells a cautionary tale about co-authorship

Features

Feedback process for online therapeutic activities 22

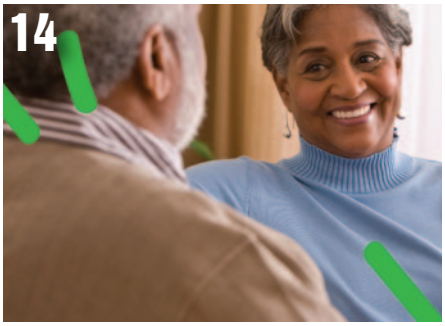
Many therapists turned to Zoom and other platforms so that they could continue providing support when Covid-19 ruled out face-to-face work. Zara Quail and Hilary Doxford report on their feedback process to ensure an online therapeutic activity video project hit the mark

Student nurses' life story work on inpatient wards 26

Life story work can be a valuable resource on dementia inpatient wards as student mental health nurses who participated in this research project discovered. Chloe Gathercole, Lucy Longton, Ronald Simpson and Paul Fisher discuss the findings of their study

Understanding the barriers to services people need 29

Flexible support centred on people's needs is still too often lacking in dementia care. Chiara De Poli and colleagues report on a new framework, from the Co-Designing Dementia Care study, which offers a step-by-step solution to the problem



Regulars

Comment by Mark Ivory 5

News 6

JDC Asks 8

Dementia Diaries 9

Perspectives by Mark Ward 11

Research reports 32

Resources 34

Events 35